



PUBLIC WARNING NOTICE



I, Nicole Rich, the Director of Consumer Affairs Victoria issue this public warning notice under section 228 of the *Australian Consumer Law and Fair Trading Act 2012 (ACLFTA)*, in respect of Anahata Global Pty Ltd trading as Ishka (ACN: 639 275 175) (**ISHKA**).

ISHKA is largely an online furniture and retail store, with one large superstore located in Clayton, Victoria.

ISHKA sells handcrafted furniture, homewares, clothing and jewellery, with customers being able to purchase online at www.ishka.com.au.

I believe that issuing a statutory public warning notice is in the public interest given the constant level of consumer contacts received by Consumer Affairs Victoria (CAV) in the recent period October 2023 to February 2024, and the significant level of consumer detriment evident in these contacts. There were 38 contacts in this period, 23 of which occurred in January 2024.

These contacts include allegations that:

1. Consumers ordered goods from ISHKA which they did not receive;
2. Consumers requested but did not receive refunds following non-supply of goods;
3. Consumers attempted but were unable to make contact with the business.

Given the number and serious nature of the issues raised, I urge consumers to be cautious when dealing with ISHKA.

If you have any concerns in relation to ISHKA, please [contact us](#) for further information or advice.

DATED **8 February 2024**

.....
Nicole Rich

Director, Consumer Affairs Victoria